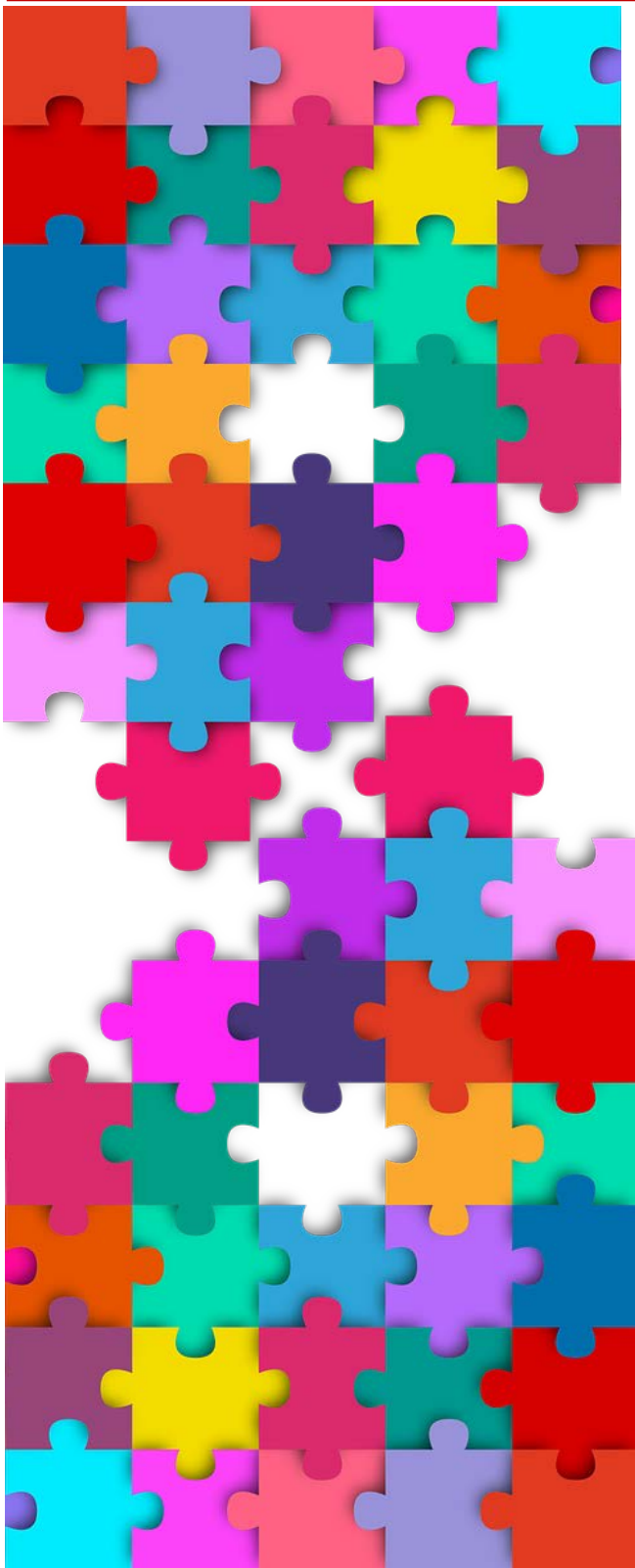


Care Coordination Connects People with the Right Services



- Uniting with various community partners to address community needs by connecting Medicaid members with community resources, beyond just healthcare
- Partnering with community organizations to go out into the community, locate members, and help them connect with the services and supports they need
- Working with hospitals to identify and locate individuals discharged from emergency room settings, place them into pre-allocated temporary housing, and engage them in emergency room diversion programs
- Securing respite care for members who need additional support and housing after a hospital discharge
- Providing extermination services to individuals who have bed bug or some other insect infestation in their homes